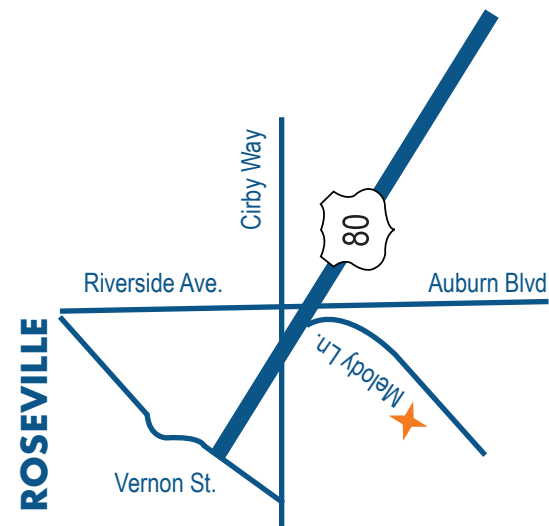


# WINTERIZING YOUR POND & PLANTS

- Remove dead & dying leaves from all of your potted pond plants. Inspect any pumps and change filters as needed. Quit fertilizing the water plants when the daytime water temperature drops below 60°F so that they have time to become dormant.
- Take out all rotting (yellow & brown) hyacinth and water lettuce. They can go in your green waste can. These are annual plants and can be purchased next spring when our plants become available again.
- Hardy water lilies can be left alone until the season threatens its first frost. Prune all the foliage off so it's level with the top of the pot. Then lower the pot to the bottom of the pond where the temperature remains a few degrees warmer throughout the winter. As long as the water around the roots of the plant stays above freezing, the hardy lily does not need to be removed from the pond. Lotus can also be treated in the same way.
- The rest of your pond plants should be cut down to about 3" above the crown of the plant (top of the bucket). Be sure not to cut below the surface of the pond. The stems will rot and your plant will not likely come back in spring.



**10% OFF WINTER CLEANING**  
 10% off labor only. Destination fees are not subject to a discount.  
 Expiration date: 01/2/24



**FALL HOURS:**  
 Monday-Friday: 9:30a - 5p  
 Saturday: 10a - 4p  
 Sunday: Closed

**UPCOMING CLOSURES:**  
 Thanksgiving:  
 Nov. 23-24, 2023  
 Nov. 25-10a - 1p  
 Christmas:  
 Dec. 23 @ 1:30 - Jan. 1, 2024



**COMPLETE PONDS**  
 1052 Melody Lane - Roseville, CA 95678  
 (916) 786-2696 | Lic # 844845

## COMPLETE PONDS Update -

Thankfully 2023 has gone pretty smooth so far. We did have quite a bit of rain to start out the year so things got off to a slow start. Our biggest mishap (thankfully) was that our floating koi food was actually sinking food. That has been rectified as far as we can tell. All in all, with the exception of a store break-in this summer, things have gone pretty well. Thank goodness for insurance!

Construction has a new team member... Introducing our new Project Manager/Estimator, John Rensing. He has been in the landscape industry for a zillion years and had his own company until a few years ago. He took some time off and was ready to get back to work! He has been a tremendous asset to Complete Ponds in the short time he's been here, and he definitely knows plants! If you need any new construction or rebuilding of your current water feature, he's the guy to call. His direct line is 916-878-1439.

In other news, we now have a YouTube channel and have started updating it with pond projects that we've worked on. Mark is really comfortable in front of the camera and really good at explaining how ponds are built and the biology of them so we decided to have him share that knowledge with anyone who might be interested. We announce new videos to everyone on our email list as well as our Facebook page, so let us know if you want those emails, and you'll be among the first to check out any new projects we have going on! Our latest video series is a large swim pond that we built in Davis. Check out Davis Swim Pond on YouTube and don't forget to subscribe to our channel! youtube.com/@completeponds

As always, we close our store for a couple of weeks at the end of every year. Check out our closure dates next to the map on the back page. Have an amazing Thanksgiving, Christmas and New Years everyone, we appreciate you!


Complete Ponds Family


CALL US AT (916) 786-2696





## LEAK DETECTION TIPS

If you have a rubber liner base to your pond or pondless waterfall and you notice the autofill on constantly or you lose a noticeable amount of water over a short period of time, below are some suggestions on how to fix it:

 Turn off the pump, fill up the basin of your waterfeature to the level it should normally be at and leave the pump off overnight. If you have fish in your pond, wait until the weather gets a little cooler unless you have a pump or aerator to circulate the pond without running the waterfall.

 If the water level goes down with the pump off, leave it off until the water stops draining. Once it stops, check out that area because that is where the leak is. Often times, the screws holding the liner up to the skimmer will rust out and need to be replaced and re-siliconed. You will need to allow 24 hrs for the silicone to set before running the water through the new screws. If you find a hole in the liner, we do sell patch materials that will cover holes.

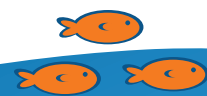
 If the water level does NOT go down with the pump off, the leak is either in the waterfall/stream bed or plumbing line. Make sure the pond level is full and then plug the pump back in and see if you can visibly see water going out of the stream bed or out of the waterfall box at the top. Sometimes roots can puncture the waterfall box or plants can dam up around the sides of the waterfall and spill outside the liner. Other times, the liner may have settled and needs to be lifted a little.

 Lastly, if none of these scenarios are helping you to find the leak, it could be that a rat, mole, vole or some other tunneling creature has bored a hole from underground through your liner. The only way to find it is to start taking rocks out of the stream bed to see if you can find it. If you find that your liner looks like swiss cheese, we recommend replacing the entire piece.

If replacing your liner isn't something you want to take on, our in-house construction crew can help with that!

**CALL JOHN FOR DETAILS**

**916-878-1439**



VISIT OUR NEW YOUTUBE CHANNEL

[youtube.com/@completeponds](https://www.youtube.com/@completeponds)

## WINTER SALE!

ALL COLD WATER BACTERIA



**MICROBE LIFT AUTUMN WINTER PREP**



**COMPLETE BACTERIA BLOCKS**



**THERMOMETERS**

Lets you know when to start & stop feeding the fish



**POND NETTING (Variety of Sizes)**

Reduces amount of maintenance by blocking debris from getting into the pond



**COMPLETE BIO CLEAR**



**COMPLETE SPRING & AUTUMN PACKS**



Easy to digest wheat germ blend Fortified with vitamins & nutrients for optimal health



**SKIMMING DEBRIS NETS**

Helps to keep debris that lands on the top of pond from sinking and decaying in the bottom of the pond



## COMPLETE PONDS

*Customer Profile*

**Kurt & Tammy, Roseville**

Kurt & Tammy bought a house that came with a pond. They quickly fell in love with...well, I'll let Tammy tell you their story: "After inheriting a small koi pond with our new home, my husband and I quickly became hooked on the sights, sounds and entertainment centered around our water feature. Unfortunately the pond (which was built by another builder) was small and needed repair. We researched local pond builders, met with two from our short list and immediately knew Mark was the right guy to work with. It was clear he understood the feeling we were trying to capture...all the fun of camping without having to sleep in the dirt! After meeting with Mark and hearing his ideas, we were so excited that we expanded the project to include two ponds and a long stream. We are ecstatic with the final result! Everyone that sees our backyard is completely blown away. Complete Ponds has totally exceeded our expectations and they continue to be a fantastic resource for all of our pond needs. A huge thanks to Mark, Cory and their fantastic team!"



**PROJECT SPECS:**

**Pond Size:**

Lower pond: 13' x 23' x 4'

Upper pond: 16' x 21' x 4'

**Waterfall:**

21' stream into upper pond

**Filtration:**

GC Tek 6.0 External Bead Filter (for 17,000 gallons)

**Rock used:**

Total 60,000lbs both Sierra Boulders and Moss rock

**Pumps:**

Submersible 6000gph

External 7650gph

**More Details:**

17 Kichler LED lights

**20% OFF NEWSLETTER ITEM**

Not to be combined with 15% refill or other discounts  
Expiration date: 1/31/24

**FOLLOW US ON FACEBOOK**

[www.completeponds.com](https://www.completeponds.com)