

ASK THE EXPERT



Can I turn my pump off in the winter?

The quick answer is NO. Bacteria takes about six weeks to build up, and can die off if the filter is off for **24 hours**. Once the bacteria dies off, you must clean out the filter BEFORE turning the pump back on or the toxic bacteria can kill your fish. When in doubt, clean it out!

Can I stop using water treatments during winter?

Again...NO. Water treatments aren't just for warm weather. Water quality is just as important in winter as it is the rest of the year. A good quality, cold water bacteria applied 1-2x a month can help prevent a buildup of debris that collects in the water during the cold, winter months. This means your pond & fish will be healthier and happier!

My fish look hungry, can I feed them?

Don't let their cute, little open mouths fool you. Fish will naturally slow down during the winter months, which means they can't properly digest food. It's tempting to feed them when they surface but food can get stuck their bellies which can result in their death so it's better to be safe than sorry. Please don't give in to temptation, they won't starve. Their bodies are meant to go dormant in winter.

DISEASE PREVENTION FOR FISH :

It's good practice to preventatively medicate your entire pond twice a year, once in spring and again in the fall. In lower water temperatures, koi are more vulnerable to disease. So before it turns too cold in the winter, treat them with a good all around medication like **Broad Spectrum Disease Treatment** which treats parasites and fungus. This will help them to be much healthier going into their dormant state in winter and less susceptible to problems in spring.

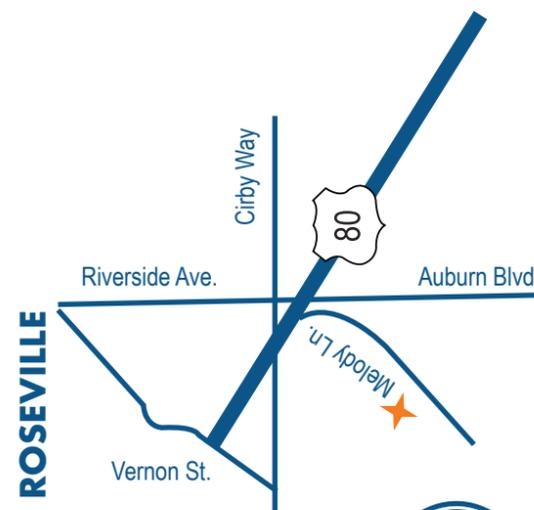
A great way to help prevent bacterial disease heading into winter is by feeding your fish medicated food with antibiotics. However, due to increased regulations in California, our dealers are no longer allowed to sell it. We found a solution. We now have a fish medication that can be mixed in with their food. We have a limited supply, along with instructions on how to mix it up and feed them. It's \$13.98 per dose for 1lb of food.

UPCOMING STORE CLOSURE DATES:

- November 25th-26th
- December 24th at 2pm through January 2nd, 2022

WINTER HOURS:

- Monday-Friday 9:30a-5p
- Saturday 10a-4p
- Closed Sunday



COMPLETE PONDS

1052 Melody Lane - Roseville, CA 95678
(916) 786-2696 | Lic # 844845

the Ponderer

Fall/Winter 2021

CompletePonds

COMPLETE PONDS Update

I can't believe this year is nearly over already. I feel like we just celebrated Fourth of July! Time seems to go by so much faster the older we get. We built some pretty fun water features this year including this 34' pondless waterfall in Lincoln to resemble what you might see up in Tahoe.



Meet our crew: Mark worked for us several years ago and now he's back. He has extensive pond knowledge and is a great asset to our service team. He re-joins our long time service tech & former construction crew member John. They make a great team and have been friends since high school!

In store we have Makayla and Ruben. Makayla has learned so much, so fast! She's smart, organized, and great at figuring out different scenarios. She's only been with us since January but she is a quick study and knows her stuff! Ruben has only been in the store for a few weeks but he came from construction & service so he has hands on experience to pass on. He's learning very quickly too & we're so excited to have these two at Complete Ponds!

Our construction crew has grown a bit this year but we're mostly keeping it all in the family! We have three guys from the Silva family, Ramiro, Ramiro E and Davey. We have Israel who is basically part of the Silva family (he & Ramiro grew up together) and Ian who just joined us a few months ago. These guys build fantastic water features and are really great guys... we're lucky to have them all!

As we move into winter, we wish you and your families a *HEALTHY*, wonderful, & blessed holiday season! We truly appreciate your support of local businesses like ours. We look forward to seeing you in 2022!

CHECK OUT OUR WEBSITE

www.completeponds.com

CALL US AT (916)786-2696

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WINTERIZE YOUR WATER FEATURES

If you have a Pond

- Lightly clean out your filter pads or change them out completely.
- Clean out your skimmer regularly until the leaves stop falling.
- Scoop out debris that has landed on the bottom of the pond.
- Trim back overgrown plants that are turning yellow or brown (most pond plants will come back as long as they don't freeze)
- Make sure your pump is free of debris.
- Change out 30-50% of the water. **This is especially important after fire season.** Ash in the pond can wreak havoc for fish and plants. It can cause the pH levels in a pond to exceed 8.0% which can result in an algae outbreak, turn the water dark and can be deadly for fish and plants.
- After adding new water, put in de-chlorinator and test your alkalinity & or pH to make sure you get it balanced again.
- Lastly, add cold water bacteria to re-establish what you just cleaned out. This will keep the remaining good bacteria alive through the winter so the fish will be healthier as they come out of their dormant state in spring.

If you have a Pondless Waterfall

- Turn off your pump and sprinkle Oxypond Cleaner on to the stream and let it sit for 30 minutes. Then, pressure wash the stream with your garden hose down into the basin area and scoop out all the large debris.
- Remove the lid that covers the pump and use a wet vac to suck out the dirty water from the basin.
- Refill with fresh water and test your alkalinity & or pH to make sure you get it balanced again.
- Add Fountec to keep it clean and fresh through the winter.

If winterizing your water feature isn't something you want to deal with, call us to schedule an appointment!

(A winter cleaning typically only takes about an hour depending on pond size.)

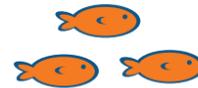
**10% OFF
WINTER SERVICE**

10% off labor only. Destination fees are not subject to a discount.
Expiration date: 1/31/22

CALL US WITH QUESTIONS

(916) 786-2696

FEATURED Products



UV BULBS

- Keeps water from turning green

FILTER MEDIA

- Filters particulates out of the water

POND NETS

- Catches falling leaves and other debris
- Easy to install
- Keeps predators out



COMPLETE BIO CLEAR

- Improves water clarity
- Eliminates fish waste & excess fish food
- Seeds & maintains biological filters
- Reduces odors

FISH MEDICATION

- Treating bacterial, fungal and parasite issues



**20% OFF
NEWSLETTER ITEM**

Not to be combined with items or other discounts
Expiration date: 1/31/22



COMPLETE PONDS

Customer Profile



Laura had us rebuild her existing pondless waterfall in 2018 when she lived in Lincoln. When she moved to Auburn in 2020, she knew she couldn't go without the sound of a rushing waterfall so she called us to build her a new one. We built this waterfall with three drops falling down along a 14' stream. In addition to the pondless waterfall, we added a bubbling rock feature consisting of three rocks on top of a basin that houses the pump, plumbing and autofill. We love getting to work for the same people on different projects when they move to a new home!

Thank you Laura for choosing Complete Ponds to help build your dream yard!



PONDLESS SPECS:

14,000lbs Moss Rock

Spillway Box:

16 1/2" Filter Spillway Box

Ecoblox:

3 Ecoblox

GPH Pumps:

6000 gph Pump

(lots of flow!)

Lighting:

4 Kichler LED Lights

(15 yr warranty!)



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